# Hampstead Heath Divisional Plan 2019/20, 2020/21 & 2021/22

Vision Theme: The Heath is protected and Conserved

OUTCOME A:The Heath is maintained as a flourishing green space and historic landscape

Priority 1: A mosaic of natural habitats is maintained and flourishes

Priority 2: Heritage aspects and landscape character are maintained

Priority 3: A balance is maintained between visitor activities and the conservation of natural, built and heritage values

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestones	Start Date	Final Result	Lead	Links to Corporate plan and OS Business
A DP1	1, 2 & 3	Management Strategy Following the development of the strategy, embed the management framework in order to	Publication of Strategic Document.	Apr-19		Manager E	Shape Outstanding Environments - 10,11,12.
			Development of the Measurement Framework to guide us in assessing our progress towards achieving the Outcomes.	Sep-19	Baseline surveys developed.		
			Develop arrangements for annual impact reporting.	Jun-20	Annual impact report is submitted to Committee by June each year. Success and learning is shared.		

Links to other Outcomes: B, C & D

Links to other Priorities: 4, 5, 6, 7, 8, 9, & 10

A DP2	1, 2 & 3	Hampstead Heath Ponds and Wetlands Strategy Develop a strategy for ponds and wetlands to set	Outline Strategy discussed with HHCC.	Apr-20		Shape Outstanding Environments 11
	out priorities for actions and achieving outcomes for hydrology, conservation and amenity value	Establish a Project Team and prepare a project plan.	Apr-20			
		(including sediment management, water quality and landscaping).	Surveys undertaken and data collation carried out to inform strategy, in collaboration with the City Surveyors Department.	Jul-20		
		Strategy approved and Management Plans for specific ponds/chains prepared.	Mar-21			

Links to other Outcomes: B & D

Links to other Priorities: 4 & 10

						Corporate plan and OS Business
1, 2 & 3	Veteran & Ancient Tree Protection Conserve veteran and ancient trees across all sites		Oct-17	Survey undertaken.		Shape Outstanding Environments - 11
	through the development and implementation of a Management Statement and Monitoring Schedule.	Prepare management Statement for the conservation of the veteran & ancient trees at Hampstead Heath.	Apr-20	Trees are protected and contribute to the Heath being a flourishing green space and historic landscape.	Trees Manager	
		Monitoring schedule developed and implemented to ensure the effective management of trees is planned and completed.		Trees are monitored and actions reported upon annually.		
	, ,	Jul-20	The stabilisation, conservation and identification of suitable future candidate veteran trees is in place.			
		Library of supporting documentation collated and made available online.	Oct-20	Background supporting information is available to aid understanding.		
		Annual report submitted to Committee by June, each year.	Jun-19	Success and learning is shared.		
orities: 4, 7 8	k 10					
2 & 3	Hampstead Heath.  Development of a plan, in conjunction with the		Feb-19	, and the second	Services	Shape Outstanding Environments - 12.
	and management of buildings and structures. The approach and template will also be applied to Highgate Wood, Keats House and Queen's Park.	Quarterly meetings to monitor progress implementing the AMP.	Apr-20	Shared understanding and collaborative working taking place to deliver agreed outcomes.		
	utcomes: B 8	Conserve veteran and ancient trees across all sites through the development and implementation of a Management Statement and Monitoring Schedule.  Jtcomes: B & D  orities: 4, 7 & 10  2 & 3  Asset Management Plan (AMP) for Hampstead Heath.  Development of a plan, in conjunction with the City Surveyors Department to ensure effective use and management of buildings and structures. The approach and template will also be applied to	Conserve veteran and ancient trees across all sites through the development and implementation of a Management Statement and Monitoring Schedule.  Prepare management Statement for the conservation of the veteran & ancient trees at Hampstead Heath.  Monitoring schedule developed and implemented to ensure the effective management of trees is planned and completed.  Develop a long term plan for the protection and succession of our veteran and ancient trees.  Library of supporting documentation collated and made available online.  Annual report submitted to Committee by June, each year.  Prepare management Statement for the conservation of the veteran & ancient trees at Hampstead Heath.  Develop a long term plan for the protection and succession of our veteran and ancient trees.  Library of supporting documentation collated and made available online.  Annual report submitted to Committee by June, each year.  Prepare management Statement for the conservation of the veteran & ancient trees at Hampstead Heath.  Develop a long term plan for the protection and succession of our veteran and ancient trees of Hampstead Heath.  Annual report submitted to Committee by June, each year.  Approved plan in place - following consultation.  Quarterly meetings to monitor progress implementing the AMP.	Conserve veteran and ancient trees across all sites through the development and implementation of a Management Statement and Monitoring Schedule.  Prepare management Statement for the conservation of the veteran & ancient trees at Hampstead Heath.  Monitoring schedule developed and implemented to ensure the effective management of trees is planned and completed.  Develop a long term plan for the protection and succession of our veteran and ancient trees.  Library of supporting documentation collated and made available online.  Annual report submitted to Committee by June, each year.  Prepare management Statement for the conservation of the veteran & ancient trees at Hampstead Heath.  Develop a long term plan for the protection and succession of our veteran and ancient trees.  Library of supporting documentation collated and made available online.  Annual report submitted to Committee by June, each year.  Prepare management for the veteran & ancient trees at Hampstead Heath.  Develop a long term plan for the protection and succession of our veteran and ancient trees at Hampstead Heath.  Approved plan in place - following consultation.  Prepare management Statement for the conservation of the veteran & ancient trees at Hampstead Heath.  Apr-20  Approved plan in place - following consultation.  Approved plan in place - following consultation.  Approved plan in place - following consultation.  Quarterly meetings to monitor progress implementing the AMP.	Conserve veteran and ancient frees across all sites through the development and implementation of a Management Statement and Monitoring Schedule.  Prepare management Statement for the conservation of the veteran & ancient trees are protected and contribute to the Heath being a flourishing green space and historic landscape.  Monitoring schedule developed and implemented to ensure the effective management of trees is planned and completed.  Develop a long term plan for the protection and succession of our veteran and ancient trees.  Library of supporting documentation collated and made available and ancient trees.  Library of supporting documentation collated and made available online.  Annual report submitted to Committee by June, each year.  Asset Management Plan (AMP) for Hampstead Heath.  Approved plan in place - following consultation.  Development of a plan, in conjunction with the City Surveyors Department to ensure effective use and management of buildings and structures. The approach and template will also be applied to implementing the AMP.  Approved plan in place - following consultation.  Approved plan in place - foll	Conserve veteran and ancient frees across all sites through the development and implementation of a Management Statement and Monitoring Schedule.  Veteran and ancient free population.  Prepare management Statement and Monitoring Schedule developed and implemented to ensure the effective management of trees is planned and implemented to ensure the effective management of trees is planned and completed.  Develop a long term plan for the protection and succession of our veteran and ancient trees.  Library of supporting documentation collated and made available online.  Annual report submitted to Committee by June, each year.  Asset Management Plan (AMP) for Hampstead Heath.  Development of a plan, in conjunction with the City Surveyors Deportment to ensure effective use and management of buildings and structures. The approach and template will also be applied to

Links to other Priorities: 4 & 10

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestones	Start Date	Final Result	Lead	Links to Corporate plan and OS Business
A DP5	2 & 3	East Heath car park resurfacing and drainage improvements To address health & safety issues and deliver a safe	Gateway 5 report to be drafted once tender submissions have been evaluated.	Mar-19	Improvements delivered and car park is operating safely and securely for the benefit of a diverse range of visitors.	Operational Services Manager	Shape Outstanding Environments - 12.
		car park surface.	Undertake feasibility study in relation to electric vehicle charging points.	Apr-19			
			Construction commencement.	Jun-19			
			Project completed.	Oct-19	1		
Links to other (	Outcomes: B,	C & D		•	•		•
Links to other I	Priorities: 4, 6,	& 10					
A DP6	3	Development of guiding principles for visitor services across all sites	Appoint consultant to support the engagement and consultation.	Apr-19	The open space and visitors are treated with respect and the City of London Corporation continues to manage the open space	Queen's Park & Constabulary Manager	Shape Outstanding Environments - 10,11,12.
	exercise with Heath users, to support the development of a dog walkers code of c	Develop an engagement and consultation exercise with Heath users, to support the development of a dog walkers code of conduct and a personal training code of conduct.	Engagement with a range of relevant stakeholders to support the development of codes of conduct and licencing schemes.	Jun-19	responsibly.		
			Proposals drafted and presented to Committees for approval.	Nov-19			
			Licensing process and Code of Conduct implemented.	Mar-20			
Links to other (	Outcomes: B,	C & D	!	<u> </u>	!	<u> </u>	
Links to other I	Priorities: 4, 5,	6, 7, 8, 9 & 10					
A DP7	1, 2 & 3	Bio-security Management Proactive management of threats, including pest and diseases which impact upon the condition of trees, plants and wildlife.	Threats identified and plans to manage issues are in place e.g. Oak Processionary Moth (OPM) and Massaria.	Jul-19	Threats are managed and the Heath is protected.		Shape Outstanding Environments - 10,11,12.
			Work collaboratively with the Forestry Commission, on effective bio-security management	Oct-19	Threats are mitigated and the Heath is protected. The use of resources is minimised to reduce the impact upon service delivery.		
Links to other (	Outcomes: B 8	k D			•		
Links to other I	Priorities: 10						

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestones	Start Date	Final Result	Lead	Links to Corporate plan and OS Business
A DP8	2	Monitoring development which may impact upon the Heath	North Fairground site is managed to a successful outcome.	Feb-19	The City of London Corporation presents a statement of case at the public enquiry.	Superintendent	Shape Outstanding Environments -
			South Fairground site is managed to a successful outcome.	Apr-19	The City of London Corporation presents a statement of case at the public enquiry.	1	10,11,12.
			Planning applications impacting upon the Heath are monitored and responses registered with the relevant Planning Authority.	Mar-22	Threats are challenged and the Heath is protected.		
inks to other	Outcomes: B 8	R D					
LINKS TO OTHER I	riioiiiles. 10						
A DP9	2	Archaeology and History Assess the archaeology and historical importance of Hampstead Heath.	Engage with Historic England and local historians to develop a project which identifies the archaeological and historical significance of Hampstead Heath.	Apr-19	Conservation objectives developed in order to protect and inform the management and interpretation of the historic features.		Shape Outstanding Environments -10, 12
Links to other	Outcomes: B 8	& D			l .		
Links to other	Priorities: 4, 7,	8, 9 & 10					

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate pla and OS Busine
B DP1	4	Development of the Cultural Strategy Development of a strategy and policy to provide clarity, improved ways of working and delivery of services.	Strategy developed, agreed and implemented across the Division	Jan-20	Visitors have clear information and are able to participate and enjoy all that the Heath has to offer.	Principal Curator	Contribute to a flourishing society 3, 4
nks to other	Outcomes: A,	C & D		<u> </u>			<u> </u>
nks to other	Priorities: 5, 6	& 10					
B DP2	4	Develop a Play Strategy Which will enable effective prioritisation of resources and support child learning and development through play.	Play Strategy developed, agreed and implemented at Hampstead Heath. This will inform projects at Highgate Wood & Queen's Park play facilities.	Apr-19	The play offer is accessible to a diverse range of children.	Leisure & Events Manager	Contribute to a flourishing societ 1,2,3,4
			Schedule for investment in play facilities developed, approved and integrated into the AWP.	Sep-19			
			Deliver CIL Funded projects at Vale of Heath and Preachers Hill Playgrounds.	Oct-19	7		
nks to other	Outcomes: A,	C & D			•	•	•
nks to other	Priorities: 3, 5,	6 &10					
B DP3	4	Develop an Events Strategy The Events policy was approved on 5 September 2018, and a strategy will be developed to support the agreed policy.	Strategy developed, agreed and implemented, to ensure delivery of the policy outcomes.	Mar-20	The programme of events contributes to the achievement of the Management Strategy Outcomes.	Leisure & Events Manager	Contribute to a flourishing society 1,2,3,4

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate plan and OS Business
B DP4	4	Golders Hill Park Zoo  A master plan and vision for the zoo has been developed to make the facility sustainable and relevant. Improvements are planned to be delivered in 3 stages, over a 10 year period. A strategy and monitoring schedule will be developed in order to report progress to	Vision and collection plan approved. Project Plan and stages mapped out: Donkey enclosure - March 2018, Deer paddock - March 2019, Owl enclosure (create garden, alter Waders Avery, expanded quarantine housing) -March 2020	May-17	The facility provides a resource for learning, engagement, delivering the zoo vision outcomes, and is visited by a diverse range of people.	Operational Services Manager	Contribute to a flourishing society - 3,4
		Committee on an annual basis.	Strategy and monitoring schedule developed and in place to ensure the effective management of the zoo is planed and completed.	Apr-22			
Links to other	Outcomes: A,	C & D			•	!	•
Links to other	Priorities: 3, 5,	6, 7, 8, 9 & 10					
B DP5	4	Development of the Adventure Playground Redevelopment of the Adventure Playground in	Detailed design and procurement completed.	Mar-19	A facility which is inclusive and accessible to all. Visitors lives are enriched by using the facility and the connection to the Heath is developed at an early age.	Services	Contribute to a flourishing society - 1,2,3,4
		order to update and provide new and inclusive opportunities and experiences for a diverse rang of young people.	Contractor appointed, installation and landscaping completed.	Oct-19	ar arreally age.		
Links to other	Outcomes: A,	C & D				!	_ <b>!</b>
Links to other	Priorities: 3, 5,	6, 7, 8, 9 & 10					
B DP6	4	that that experiences, activities and sports offer	Plan developed which delivers opportunities aligned to the Open Spaces Department Sports and Physical Activity Framework.	Oct-19	Facilities contribute to the health and well- being of visitors. A diverse range of visitors participate in sports and activities.	Operational Services Manager	Contribute to a flourishing society - 2,3,4
		broad appeal to a wide range of people. Working collaboratively to provide and support increased participation in active, outdoor activity.	Improvements identified and incorporated into the AWP and City Surveyors Department Cyclical Work Programme for 2020-2021.	Apr-19			
			Benchmarking carried out.	Jun-19			
			Gateway 1-2 Project developed for resurfacing and re-lamping the Parliament Hill Athletics Track	Apr-20			

Links to other Priorities: 3, 5, 6, 7, 8, 9 & 10

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate plan and OS Business
B DP7		facilities at Parliament Hill  Carry out a review of facilities and buildings at  Parliament Hill to relocate the Superintendent,  Management and Support Team. Review the	Prepare a Gateway 1-2 report in order to take forward a project brief, in conjunction with the City Surveyors department in order to carry out a feasibility study.	Mar-19	Visitor facilities and the range of Heath experiences are accessible to a diverse range of Heath visitors. Staff facilities fit for purpose.	Operational Services Manager	Contribute to a flourishing society - 4
	Outcomos: A	volunteers, as well as improved sports facilities and improved learning facilities.	Feasibility study completed and an implementation plan and schedule developed.	Nov-19			

Links to other Outcomes: A, C & D

Links to other Priorities: 3, 5, 6, 7, 8, 9 & 10

### Vision Theme: The Heath is inclusive and welcoming

OUTCOME C: The Heath is inclusive and welcoming to a diverse range of visitors

Priority 5: Increasing social inclusion

Priority 6: Diversity and Equality

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate plan and OS Business
C DP1	5 & 6	Access Audit and landscape improvements.  An audit of sites to inform changes to provide accessible facilities for all visitors. Projects include: The swimming facilities and Golders Hill Park accessible car park.	Project plans developed.	Jul-19	Facilities and sites are accessible to a diverse range of visitors.	Operational Services Manager	Contribute to a flourishing society - 1,2,3,4

Links to other Outcomes: A, B & D

Links to other Priorities: 4, 7, 8, 9 & 10

	Primary Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate plan and OS Business
C DP2	5 & 6  Outcomes: A,	Community Heath. Community Heath is Heath Hands' community outreach project that gives groups of all backgrounds and abilities the opportunity to get involved in discovering and learning about our green spaces. The Project will deliver a range of free activities and events at Hampstead Heath, Highagte Wood and the Kenwood Estate.  B & D	Plan developed to provide a range of activities and outreach to bring new audiences to the Heath.	Jan-19	Infrequent visitors, and those who need a little bit of extra support to get involved are able to access support to build confidence. Heath Hands working effectively with a range of community groups, and have established strong networks between different sectors.	Heath Hands Projects and Volunteer Manager	Contribute to a flourishing society - 1,2,3,4
nks to other P	riorities: 1, 2,	3, 4, 7, 8, 9 & 10					
C DP3	5 & 6						
C DP3	5 & 6	Promote social, environmental and economic outcomes for the Heath cafes Undertake an engagement and consultation	Plan developed, which will include consultation and user engagement.	Apr-19	Leases are in place and cafes provide an inclusive space which is welcoming to a diverse range of visitors.	Queen's Park & Constabulary Manager	Contribute to a flourishing society - 2,3,4.
C DP3	5 & 6	economic outcomes for the Heath cafes	The state of the s	Apr-19 June-20	inclusive space which is welcoming to a diverse	Constabulary	flourishing society -

The cafes provide an inclusive space which is welcoming to a diverse range of visitors.

granted. Service standards and monitoring process embedded in AWP.

Links to other Outcomes: A, B & D

Links to other Priorities: 3, 4, 7, 8, 9 & 10

## Vision Theme: Together we care for the Heath

OUTCOME D: Greater number and diversity of people taking care of the Heath

Priority 7: Increased sense of collective ownership and personal responsibility

Priority 8: Visitor behaviour is pro-environmental

Priority 9: People treat the Heath and other visitors with respect

Priority 10: Responsible Management

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate plan and OS Business
D DP1	Develop a strategy to all sites, including imp	Waste Management Develop a strategy to deliver improvements across	Agreed project plan.	Apr-19	There is a reduction in waste volume and an increase in recycling.	Conservation & Trees Manager y	Shape Outstanding Environments -
		and mechanisms to reduce waste, and increase	Undertake research on visitor behaviour to plan communication and key messaging.	Apr-19	Visitors contribute to a reduction in the quantity of waste deposited on the Heath. Resulting in a reduction of volumes of waste collected and an increase in recycling.		10,11, 12
			Implement pilot project for recycling.	Apr-19			
			Developing options to implement a waste and co-mingled recycling scheme on Hampstead Heath and procure principal contractor.	Jun-19			
			Implement a phased introduction of the scheme.	Sep-19			
			Monitor reductions in waste streams.	Apr-19			

Links to other Outcomes: A & B

Links to other Priorities: 3 & 4

D DP2	7, 8, 9 & 10	Development of volunteering	A range of diverse volunteering	Jul-19	A diverse range of volunteers are contributing	Queen's Park &	Contribute to a
		opportunities across the Division.	opportunities are available and		to the Heath.	Constabulary	Flourishing Society
		Create and enable increased opportunities for	promoted.			Manager	& Shape
		volunteering, to achieve high quality and inclusive			People feel connected and valued and have		Outstanding
		volunteering experiences.			a sense of collective ownership and personal		Environments -
			Partnership agreements are reviewed	Mar-20	responsibility.		2,3,4,10.
			and developed with partners.				
			·		A programme is delivered which provides		
					improved health and well-being for		
					participants.		

Links to other Outcomes: A, B & C

Links to other Priorities: 1, 3, 4, 5 & 6

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate plan and OS Business
D DP3	8	Wild about Hampstead Heath Wild about Hampstead Heath (WaHH) is Heath Hands' nature interpretation project that gives visitors the opportunity to discover and learn about the wildlife on our green spaces. The project delivers a range of free informal learning activities and events across Hampstead Heath and the Kenwood Estate. WaHH was initially launched as a 3 year project by the RSPB in 2012 and initially supported by a HLF Grant. Since 2015 the WaHH Project has been successfully delivered by Heath Hands.	Project Assistant recruited to help deliver the project.	Jul-19	A diverse range of visitors have a greater understanding of nature conservation and habitat management. Visitors are more informed about how the Heath is managed and conserved.  People feel connected to the Heath and feel more confident to get involved in volunteering activities.	Heath Hands Projects and Volunteer Manage	Contribute to a Flourishing Society & Shape Outstanding Environments - 2,3,4,10.

Links to other Outcomes: A, B & C

Links to other Priorities: 1, 2, 3, 4, 5, 7, 9 & 10

D DP4	Engagement, Consultation & Communications Strategy Development of a strategy and policy to provide clarity, improved ways of working and delivery of	A strategy has been developed, agreed and implemented across the Heath.	Apr-19	<u> </u>	Manager	Contribute to a Florishing Society, Support a Thriving Economy & Shape
	services.	Stakeholder mapping completed to inform engagement and communications plan.	Oct-19	Communications are relevant and reach a wide range of people.		Outstanding Environments - 3,4,5,8,10, 11, 12.
		Develop a proposal for engagement through a Heath Forum	Jun-20	A proposal is shared, discussed and understood and participation by a diverse range of stakeholders is supported.		
		Heath Forum established in order to engage, consult and communicate with a wide range of Heath visitors, users and partners.	Jun-21	A diverse range of people have a voice and are involved in the Heath community.		

Links to other Outcomes: A, B & C

Links to other Priorities: 1, 2, 3, 4, 5, 6, 8, 9 & 10

	Primary Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate plan and OS Business
D DP5	10	Efficiencies and Investment Plan Identify and develop efficiencies to deliver savings.	A review of the service has been carried out to identify effective ways of working and opportunities to deliver efficiencies.	Jul-19	Responsible management of resources ensures that a sustainable service is delivered and the Heath continues to be cared for in an preproperate way.	Business Manager	Shape Outstanding Environments - 11,12
			Identify and develop an income generation strategy.	Oct-19			
inks to other	Prioritios						
Links to other				Lucio	he :	In .	
Links to other D DP6	Priorities:	Maximise opportunities for web based and contactless payment systems  Provide online, contactless and pay by phone payment opportunities. Provide mobile	Multiple methods for payment and booking are available.  Pay by Phone embedded to replace	Jul-19 Apr-21	Visitors are able to have convenient access to bookings, information and facilities.  Management information is available to aid reporting and decision making	Business Manager	Support and Thriving Economy & Shape Outstanding Environments - 8, 9
		and contactless payment systems Provide online, contactless and pay by phone	booking are available.		bookings, information and facilities.		Thriving Economy & Shape Outstanding
D DP6		and contactless payment systems  Provide online, contactless and pay by phone payment opportunities. Provide mobile applications for filming, bookings and information sharing.	booking are available.  Pay by Phone embedded to replace cash/card payments at Hampstead		bookings, information and facilities.  Management information is available to aid		Thrivii Shap

Reference	Primary Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate plan and OS Busines
D DP7	10	Ensure the health and welfare of our skilled and motivated staff  Deliver a range of initiatives to ensure the health, well-being, learning and development of our workforce.	OSD Culture Board Action plans are in place.  Effective communications are in place.	Jul-19	Increased levels of staff satisfaction and motivation.  Appropriately skilled workforce, able to deliver effectively and provide high standards of service.  Staff working effectively with volunteers to provide a range of opportunities.  Culture change and actions resulting from the staff survey delivered, ensure that there is an adaptable and motivated work force who feel empowered and valued.	Business Manager	Contribute to a Flourishing Society & Shape Outstanding Environments - 2,3,10.
	Outcomes: A, 5 a		Implement the local Fleet and Plant Management Plan.	Apr-19	Fleet is ULEZ compliant, minimising the impact upon the environment to drive down the negative effects of our own activities.	Operational Services Manager	Shape Outstandi Environments - 11

Links to other Outcomes: A & B

Links to other Priorities: 1, 4 & 8

Primary Ref	Priority	Project & Action to deliver the objective	Key Milestone	Date	Final Result	Lead	Links to Corporate plan and OS Business Plan
DP1		Keats House Community Infrastructure Levy Project (CIL) Toilets and access and lighting improvements utilising CIL funding	Plan and specification developed and all agreements in place	Apr-19	Keats House visitor experience is enhanced.	Principal Curator	Contribute to a flourishing society
			Improvements delivered	Jul-19	Keats House visitor experience is enhanced.	Principal Curator	Contribute to a flourishing society
DP2		Highgate Wood - Roman Kiln Project Working in partnership with Friends of Highgate Roman Kiln (FOHRK) to secure funding to return Roman Kiln to Highgate	City Surveyors Project Team to obtain costings for building conversion based on original design form 2015 HLF application.	May-19	The Roman Kiln is returned and visitors will be able enjoy the associated exhibit and interpretation.	Highgate Wood, Conservation & Trees Manager	Contribute to a flourishing society
		Wood to be displayed in a reconfigured Education Building. Consultant commissioned by FOHRK will assemble HLF application for	Stage 1 application submitted	Jul-19			
		submission in July 2019, as part of 2 stage process. Stage 1 is planning and Stage 2 (if bid is successful) is implementation.	Kiln returned and interpretation Hut				
DP3		Queens Park Sandpit & Toilets Development and improvements to the sandpit and adjacent toilets Improvements to access and facilities in the toilets, including additional access directly form the playground.	Plan and specification developed and Gateway 1/2 report presented and all agreements in place	Apr-19	Provide facilities which are accessible, safe and easily maintained. Provide sustainable facilities that are in character with the open space. Provide a play space that is challenging with the appropriate level of risk.	Queen's Park and Constabulary Manager	Contribute to a flourishing society.
DP4		<b>Keats 200 Celebration</b> A programme of celebrations to mark Keats arrival and time living at Wentworth Place - now Keats House.	Events and activities planned for Keats anniversary	Apr-19	Positive feedback from a wide range of diverse visitors and reaching new audiences.	Principal Curator	Contribute to a flourishing society
DP5		Continue to implement strategies that direct and support the outcomes and priorities for the management of Highgate Wood, Keats House and Queen's Park	Review of Highgate Wood CMP update completed.	Apr-19	CMP review completed and AWP updated.	Highgate Wood, Conservation & Trees Manager	Shape Outstanding Environments
		Implement, monitor & review outcomes and priorities in the Highgate Wood and Queen's Conservation Management Plans (CMP) and	Review of Queen's Park CMP update completed.	Oct-19	CMP review completed and AWP updated.	Queen's Park & Constabulary Manager	Shape Outstanding Environments
		Keats House Forward Plan.	Review of Keats House Forward Plan update completed.	Mar-20	Forward Plan review completed and AWP updated.	Principal Curator	Shape Outstanding Environments

Pipeline Projects for coming years, which are at a formative stage						
Outcome	Priority	Project	Year			
D	7	Youth Engagement Forum for the Heath.	2020/21			
D	7 & 10	150 Anniversary of the 1871 Hampstead Heath Act – Celebration.	2020/21			
А	2	Heritage Strategy – Management Plan- Listed structures, buildings etc.	2020/21			
Α	1	Hampstead Heath Ponds – Future ecological Surveys.	2021/22			
В	4	Peggy Jay Centre Playground refurbishment.	2020/21			
А	3	Developing guiding principles for cycling & angling.	2020/21			
С	5	Improved security at vehicle entrances at Parliament Hill and Golders Hill Park.	2021/22			

### Transition Sheet - Project Record Schedule

Original Ref	New Ref	Detail	Update	Year	Comments
1.1		Implementation of the Hampstead Heath Management Strategy.	·	2019/20	
1.2		Hampstead Heath Ponds Project landscaping, habitat establishment and management.	Moved to AWP CE-CW1	2019/20	
1.3	A DP2	Hampstead Heath Ponds and Wetlands Strategy.		2020/21	
1.4	DP 5	Continue to Implement Strategies that direct and support the outcomes and priorities for the Management of Highgate Wood, Keats House and Queen's Park.		2019/20	
1.5	A DP2	Highgate Wood Conservation Management Plan.	Incorporated into DP5	2019/20	
1.6	A DP3	Veteran and Ancient Tree Protection		2019/20	
1.7		Protections of Veteran Trees - Tree Forum - Engagement with neighbouring Boroughs to adopt auidance.	Moved to AWP TT-PR1		
1.8	A DP7	Bio-security Management.	Also referenced in AWP TT-PR2		
1.9		Kenwood Yard resurfacing	Completed 2017/18		
1.10	DP1	Keats House CIL project.		2019/20	
1.11		Improve security at vehicle entrances at Parliament Hill Fields and Golders Hill Park.	Moved to Pipeline Projects	2021/22	
1.12	A DP4	Asset Management Plan for Hampstead Heath.		2019/20 2020/21 2021/22	
1.13	DP2	Highgate Wood Roman Kiln Project.		2020/21 2021/22	
2.1	A DP5	East Heath Car park resurfacing and drainage improvements.		2019/20	
2.2	D DP1	Waste Management		2019/20 2020/21 2021/22	

#### Transition Sheet - Project Record Schedule

Original Ref	New Ref	Detail	Update	Year	Comments
2.3		Access Audit and landscape		2019/20	
		improvements.		2020/21	
				2021/22	
2.4	DP3	Queen's Park sandpit and toilets		2019/20	
3.1	DP3	Queen's Park sandpit refurbishment	Integrated into DP3		
3.2	D DP2	Development of volunteering opportunities across the Division		2019/20	Cycling & angling - Pipeline project
3.3	D DP4	Engagement, Consultation and Communications Strategy.		2019/20	
3.4	B DP2	Develop a Play Strategy		2019/20	
3.5	B DP3	Develop the Events Strategy		2019/20	
3.6	A DP6	Development of guiding principles for visitor services across all sites		2019/20	Peggy Jay Playground - Pipeline project
3.7	B DP4	Review and development of Golders Hill Park Zoo.		2019/20 2020/21 2021/22	
3.8		Redevelopment of the Queen's Park Children's Farm	Completed 2018/19		
3.9		Bench dedication and sponsorship project.	Moved to AWP SS-PR7		
3.10	B DP5	Development of the Adventure Playground.		2019/20	
3.11		Review and update entrance signage across the Division.	Moved to AWP COM-PR5		
3.12		Develop the Hive.	Project Closed linked to B DP7		
3.13	DP4	Keats 200 Celebration.		2019/20 2020/21	
3.14	B DP1	Project 3.5 duplicated. Culture moved to 3.14.		2020/21	
4.1	B DP6	Health & well-being - Development of a Sports Strategy.		2019/20	
4.2		OS Dept Water Safety Policy.	Moved to AWP OS-CW14		
4.3		Café and catering provision across the Division.	Integrated into C DP2		

## Transition Sheet - Project Record Schedule

Original Ref	New Ref	Detail	Update	Year	Comments
4.4	C DP3	Promote social, environmental and		2019/20	
		economic outcomes for the Heath		2020/21	
		cafes.			
4.5	B DP7	Develop a Master plan for optimising		2019/20	
		facilities at Parliament Hill.		2020/21	
				2021/22	
5.1	D DP5	Efficiencies and investment plan.		2019/20	
5.2	D DP6	Maximise opportunities for web based		2019/20	
		and contactless payment systems.			
5.3	A DP1	This forms part of the review and	Embed Divisional Management	2019/20	
		implementation of the Management	Framework into ways of working,		
		Strategy - 1.1, now A DP1	incorporated into A DP1		
5.4		Working Arrangements Review.	Completed 2017/18		
5.5	D DP7	Ensure the health and welfare of our		2019/20	
		skilled and motivated staff.		2020/21	
				2021/22	
New Project	A DP7	Bio-Security.	New Project	2019/20	
				2020/21	
				2021/22	
<b>New Project</b>	A DP8	Monitor Development which may	New Project	2019/20	
		impact upon the Heath.		2020/21	
				2021/22	
<b>New Project</b>	D DP8	Ensure the Divisions Fleet is Ultra Low	New Project	2019/20	
		Emissions Zone (ULEZ) compliant by		2020/21	
		2021.		2021/22	